

Confidentiality

Protecting the manufacturer's CAD, technical documentation and intellectual property

1. NDA before any file

We know that the CAD of an industrial machine concentrates decades of engineering knowledge. That's why we sign a non-disclosure agreement (NDA) before receiving any CAD file, drawing, plant photograph or technical documentation. If you need specific terms, we adapt them.

2. Handling of CAD and technical documentation

- Encrypted file transfer.
- Access restricted to the project team, under a confidentiality obligation.
- Storage on European infrastructure with GDPR compliance.
- Encrypted backups during the project.
- Secure deletion of the data at the end of the project.

3. Code and assets 100% yours

All the material we generate — 3D models, source code, captures, animations and interactive documentation — is delivered as the customer's property from day one, with no usage restrictions. You are not tied to our company or to proprietary technologies.

4. Open technology and continuity

- We develop with Flutter, Google's open-source framework, with no proprietary licenses: any studio can continue the project if at some point you want to change provider.
- Optional source-code escrow: custody by an independent third party, with a minimal annual fee, that releases the files to you in any eventuality.
- Optional annual maintenance with a fixed fee; if you don't want it, you're not tied in.

5. Customer documentation and 2027 compliance

The platform includes a classified document repository — downloadable, printable and accessible via QR on the machine — designed in line with the access requirements of Machinery Regulation 2023/1230 (in force from January 2027). This documentation is hosted on European infrastructure with GDPR compliance and works offline. The content of the formal manual, its drafting and the CE declaration of conformity are the manufacturer's responsibility; ElèveVisión VITA provides the access platform, not the legal authorship.

6. Personal data protection

ElèveVisión complies with the General Data Protection Regulation (GDPR) and Spanish Organic Law 3/2018 (LOPDGDD). Personal data provided through our forms is used exclusively to respond to enquiries and establish the requested professional contact; it is not transferred to third parties or used for unsolicited commercial communications, and is not kept for more than 2 years from the last contact. The rights of access, rectification, erasure, objection, portability and restriction can be exercised at info@elevavision.com; complaints may be addressed to the Spanish Data Protection Agency, the AEPD (www.aepd.es).

7. Contact

For any query about confidentiality, information security or data protection:

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